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# **Full Publications List**

#### **Books**

- Gonzalez Aleu, F., Garza-Reyes, J.A. (2020), Leading Continuous Improvement Projects: Lessons from Successful, Less Successful, and Unsuccessful Continuous Improvement Case Studies, Productivity Press, CRC Press, Taylor & Francis, Boca Raton, FL.
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#### **Book Chapters**

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## **Conference Papers**

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- Piyathanavong, V., Garza-Reyes, J.A., Huynh, V.N., Olapiriyakul, S., Karnjana, J. (2021), "Circular Economy: Exploratory Study of Steel Industry in Thailand", *Proceedings of the 11<sup>th</sup> Conference on Industrial Engineering and Operations Management (IEOM)*, Singapore, 7-11 March.
- Ortiz-Rangel, D., Rocha-Lona, L., Bada-Carbajal, L.M., Garza-Reyes, J.A., Nadeem, S.P. (2021), "Quality Management System ISO 9001 Implementation in the Telecom Network Operation Centre A Case Study", *Proceedings of the 11<sup>th</sup> Conference on Industrial Engineering and Operations Management (IEOM)*, Singapore, 7-11 March.
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- Reyhani, H., Jabarzadeh, Y., Ghaffarinasab, N., Kumar, V., Garza-Reyes, J.A. (2020), "A Multi-Objective Linear Optimization Model for Designing Sustainable Closed-Loop Agricultural Supply Chain", Proceedings of the 10<sup>th</sup> Conference on Industrial Engineering and Operations Management (IEOM), Dubai, UAE, 10-12 March. Awarded the "Best Track Paper Award" under the Supply Chain Management category
- Gonzalez Aleu, Flores, F.F., Perez, J., Gonzalez, R., Garza-Reyes, J.A. (2020), "Assessing Systematic Literature Review Bias: Kaizen Events in Hospitals Case Study", *Proceedings of the 10<sup>th</sup> Conference on Industrial Engineering and Operations Management (IEOM)*, Dubai, UAE, 10-12 March.
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